



dettsu

illustration and graphic design

---

## Terms and Conditions for Commissions for Personal Use

This document serves as a guide for Clients who will avail the services of **Dettsu** for a time frame of 7 days to 7 weeks upon payment of the service invoice by the Client.

Breach of any of these terms will result in **NO REFUND POLICY** for any payment invoiced and received from the Client and **NO SERVICE RENDERED** for any work finished and not submitted by the Artist to the Client.

### DEFINITION OF TERMS

**Commission** is an artwork created digitally using various software according to the request of the Client.

**Commission for Personal Use** is the Commissioned artwork that will be for personal consumption of the Client and **NOT BE USED FOR COMMERCIAL OR FOR PROFIT PURPOSES**, such as selling or helping sell products and other related actions.

**Commission Queue** is the list of all Commissions in order of payment, prioritizing those who paid first and those who paid for rush fee.

**Client** is the person requesting and paying the Artist to create a Commission for them.

**Artist** is **Dettsu**, the person creating the Commission for the Client.

# dettsu

illustration and graphic design

---

## ARTIST AUTONOMY

The Artist has the right to refuse any Commission for whatever reason the Artist may see fit. The Artist does not have to fully disclose the reason to the Client as long as the Commission has not been started, especially if such Commission and/or Client has made the Artist feel uncomfortable or unsafe.

## PAYMENT

- Invoice will be sent via PayPal
- Client will shoulder the PayPal fee
- Commission slot will only be confirmed AFTER FULL PAYMENT

## ARTWORK SPECIFICATIONS

- 300dpi
- flat color or transparent background
- 900 X 900 pixels for square icons
- A6 size for chibi
- A5 size for portrait and bigger
- A4 size for reference sheet

✂ if you want a bigger artwork, we can discuss about it via email

## CREATIVE LIMITS

- **OK:** fanart, original characters, furry, nsfw
- **NO:** gore, mecha, hateful themes

✂ high complexity artworks will have higher charge

# dettsu

illustration and graphic design

---

## REVISIONS

- An initial sketch will be sent to the Client for review
- The sketch will be revised according to the Client's comments
- Initial sketch can be revised for free up to 5 times
- Additional payment for 6th sketch revision onwards
- Only 3 minor and 1 major revisions are allowed after final sketch
- Additional revisions will require additional payment

## COMPLETION

- Completion will take minimum of 7 business days to 7 work weeks
- If the Artist will take longer to finish, the Artist will inform the Client immediately
- Additional fee for Commissions with tight deadlines, completion within 3 to 5 business days

※ 1 work week = 5 business days

※ business days do not include weekdays or holidays

## ADDITIONAL FEES

### ***\$5 USD sketch revision fee***

- for revisions to the artwork initial sketch from the 6th revision onwards

### ***\$5 USD minor revision fee***

- for revisions to the artwork after the final sketch is approved from the 4th minor revision onwards

### ***\$20 USD major revision fee***

- for revisions to the artwork after the final sketch is approved from the 2nd major revision onwards

# dettsu

illustration and graphic design

---

## *\$20 USD rush fee*

– for priority in the Commission queue, will finish the Commission in less than 5 business days

※ 1 work week = 5 business days

※ business days do not include weekdays or holidays

## FAIR USE

- Small version of the artwork may be posted online
- If you don't want it posted, please tell me ahead of time
- Commissions are for PERSONAL USE ONLY
- Commissions for commercial use have different rates

## REFUND NOT ALLOWED

- Client received the initial sketch already
- Client received constant updates with Commission progress
- Client paid but does not communicate with Artist for 2 or more months
- Client received art within time frame but files a case with PayPal
- Client files a case for unshipped item even though Commission is a digital product that does not require shipping
- Commission is finished within given time frame of completion
- Client asked for revision late hence the deadline was not met
- The Client is the reason the Artist did not finish Commission on time, but Client won't receive the late work

## PARTIAL REFUND ALLOWED

**50% refund** for when the Artist did not finish the Commission on time and Client will still receive the late work

# dettsu

illustration and graphic design

---

## REFUND ALLOWED

- Commission has not been started after payment
- Client has not yet received initial sketch
- Client did not receive any artwork from artist within 7 work weeks
- When no communication from Artist for 2 months since last conversation

## REMINDERS

By paying for your Commission, you hereby agree to all the terms and conditions set by the Artist and must adhere to them to ensure delivery of the Commission to you. Please provide your contact details to the Artist for you to receive your Commission.

Breach of any of these terms will result in NO REFUND POLICY for any payment invoiced and received from the Client and NO SERVICE RENDERED for any work finished and not submitted by the Artist to the Client.

For any inquiries, please email [commission@dettsu.com](mailto:commission@dettsu.com)